



DLA
DEFENSE LOGISTICS AGENCY
Established 1961



The Nation's Combat Logistics Support Agency

Defense Logistics Agency Troop Support Construction & Equipment (C&E)

Shervon James
Customer Operations Supervisor

Tailored Logistics Support Programs (TLSP)

Fire and Emergency Services Equipment (F&ESE)

Special Operational Equipment (SOE)

Ability One Base Supply Center (ABOBSC)

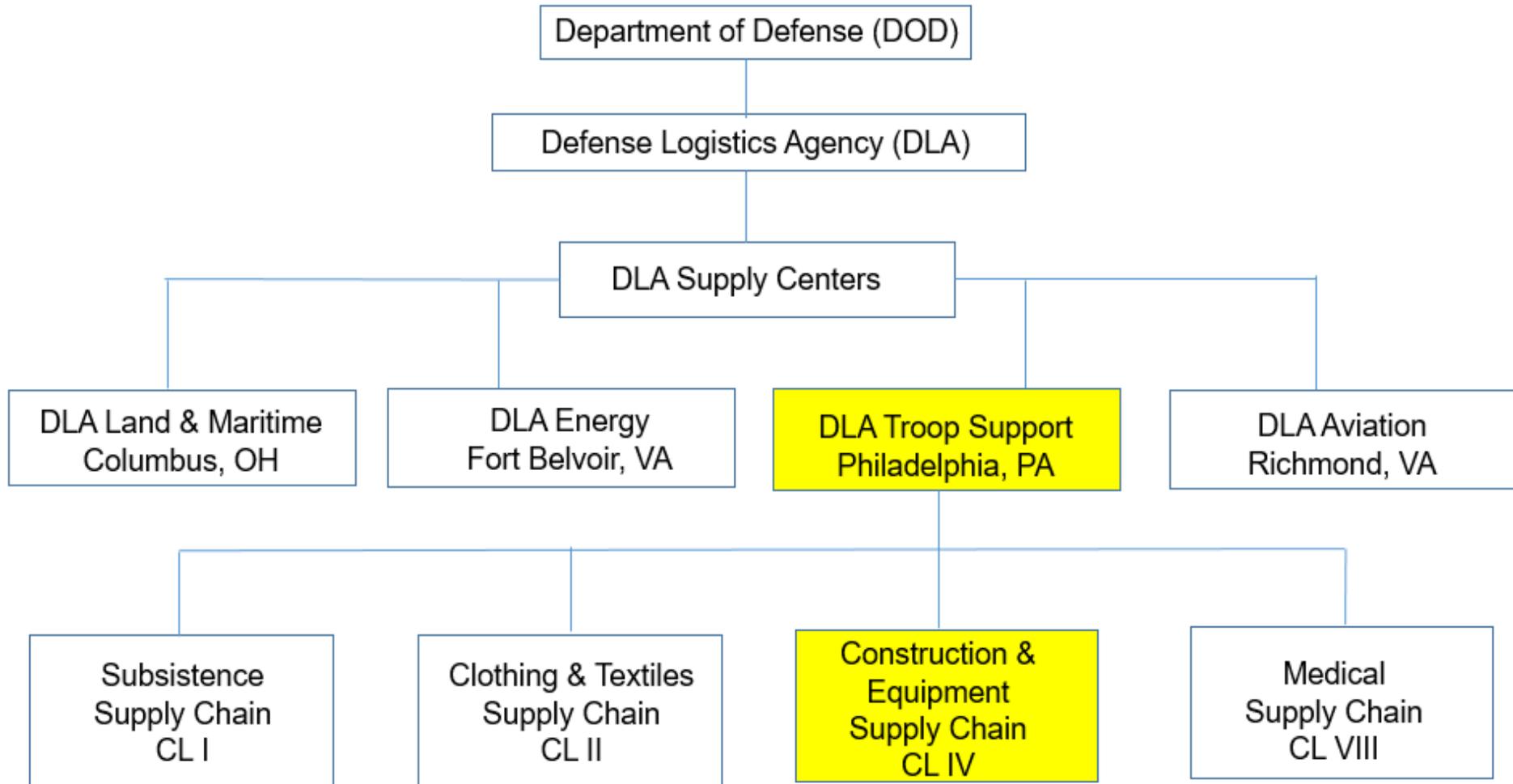
Maintenance, Repair & Operations (MRO)

Heavy Equipment Program (HEPP)

WARFIGHTER ALWAYS



Where We Fit In



[DLA is...The Nation's Combat Logistics Support Agency – Click to Watch Video](#)



Tailored Logistic Support Program (TLSP)

- Procurement vehicle that utilizes commercial industry capabilities to efficiently acquire Fire & Emergency Services Equipment (F&ESE), Special Operational Equipment (SOE), Maintenance Repair & Operations (MRO) and Ability One Base Supply Center (ABOBSC) items.
- TLS Vendors serve as distributors of equipment and related incidental services through business partnerships with industry.
- Provides timely and cost-effective support of commercial products and incidental services.

Primary goals:

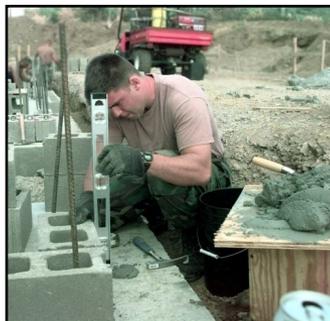
- Reduce cost
- Ensure product of choice
- Improve logistics response time and
- Increase customer support



Tailored Logistics Support Program (TLSP) Features and Benefits

Features

- “One Stop Shopping”
- 24/7 Vendor Support
- Routine/Emergency Delivery
- Electronic Ordering
- Consolidated Billing
- Name Brand Products
- Value-Added Services
- Surge/Contingency Coverage
- Dedicated Tailored Vendor Logistics Specialist
- Leveraged Buying



Benefits

- Improved pricing through competition
- Improved access to wide range of high-quality commercial products
- Reduced overhead charges
- Reduction in manpower needed to manage items
- Elimination of DLA inventory investment
- Reduction in infrastructure costs
- Improved Logistics Response Time (LRT)



Special Operational Equipment (SOE) TLS Program

SOE Scope Categories

- Survival Gear and Equipment Kits
- Tactical Equipment
- Personal Protection Equipment (gloves, spectacles, goggles, etc.)
- Protective Eyewear and Vision Enhancing Equipment
- Escalation of Force Equipment
- Visit Board Search and Seizure (VBSS)
- Scuba Gear and Miscellaneous Diving Equipment
- Thermal Protection Equipment
- Surface Supplied Diving Equipment
- Communication Devices (such as walkie-talkies, two-way radios, etc.)



- Compressors and Air Purification Systems
- Hyperbaric Instrumentation & Equipment and Saturation Equipment
- Lifesaving/Search and Rescue Equipment
- Air Crew Support and Flight Deck Safety Items
- Underwater Tools
- Protective Gear, Miscellaneous Apparel, Clothing and Textiles
- Load Carrying Equipment (vests, backpack systems, trunk lockers, etc.)
- Lethality Support Items (slings, holsters, straps, fasteners, reflective belts, etc.)
- Mountain Climbing Equipment
- *Tents, Shelters, & Associated Equipment*



Fire Emergency Services Equipment (F&ESE) TLS Program

F&ESE Scope Categories

- Firefighting (hoses, hose fittings, tools, gloves, ladders, burn houses, etc.)
- Safety (goggles, warning signs, protective clothing, etc.)
- Rescue (harnesses, propel gear, extraction equip., jaws of life, etc.)
- Environmental (CBRN items)
- Hazardous material (HAZMAT) (decontamination equip)
- Domestic preparedness (alert systems)
- First responder (communication and rescue equip.)
- Search and rescue (rescue vehicles, harnesses, ropes, etc.)
- Other emergency response equipment





Ability One Base Supply Center (ABOBSC) TLS Program

ABOBSC Scope Categories

- **Office Products**
 - Computer Accessories
 - Desk Supplies
 - Shipping Supplies
 - Printing Supplies
- **Cleaning & Janitorial Supplies**
 - Environmentally “Green” Cleaners/Detergents
 - Disposable Paper Products
- **Food Service Supplies**
 - Food Handling and Preparation
 - Disposable Products/Breakroom Supplies
 - Kitchen Cleaning
- **Hardware and Tools**
 - Pro-Grade Tools
 - Lighting Equipment
 - Paints and Accessories
 - Padlocks
- **Workplace Safety**
 - Safety Equipment and Apparel
 - Floor Mats and Safety Treads
 - OSHA Compliance
- **Individual Equipment Element**
 - Organizational Clothing and Individual Equipment
 - DLA items
- **Special Orders**
 - Unique Military Items/Tactical Gear
 - Office Furniture





MRO Contract Scope

“What fits in the contractual program”

Items within scope (not an all-inclusive list)*

- Construction Supplies
- Tools
- HVAC supplies
- Plumbing supplies
- Electrical Products
- Chemical, lubricating and rubber products
- Prefabricated Structures
- Communication devices (e.g., 2-way radios used by maintenance personnel)
- Server Room supplies
- Berry Amendment and TAA Compliance will affect scope availability

Out of scope (not an all-inclusive list)*

- Construction Services
- Computer Equipment
- Clothing Items
- Ecclesiastical Supplies/Materials
- Furniture
- Medical Supplies
- MWR & Sports Equipment
- Office Supplies
- Playground Equipment
- Subsistence Items
- Supplies/Equipment assoc. with combat (actual or training)
- Supplies/Equipment associated with law enforcement
- Tools/Supplies that are part of a weapon system
- Any Products covered by another initiative unless approved by initiative owner (e.g., Heavy Equipment Program, Tents, Etc.)

***Only the Contracting Officer can make scope determinations. Please contact your TVLS to request a scope determination from the Contracting Officer.**



TLS Scope Determinations

- Each line item of each order is reviewed independently for scope determination and must be approved prior to solicitation – each order request stands alone and is evaluated for scope separately from other order requests.
- Additional Information must be populated on the Order Request spreadsheet
 - Should contain the intended use narrative of the line item, further description of how the item is within scope of the program, detailed description of exactly what the item is, provide Statement of Work if service or installation required.
- Incidental Services & Training
 - Related direct to items of supply allowed under scope of the contract.
 - Excludes some OCONUS locations (Japan, Korea, CENTCOM, Djibouti, Guantanamo Bay).
 - Should be ordered the same time as the supplies.
- Incidental Services & Training are not authorized under the ABOBSC Program.



TLS Possible Reasons for Not Awarding

(this is applicable to all the programs in the brief)

- Before RFQ:
 - Items are determined to be out of scope of the contract.
 - Contracting Officer requires additional information to make an appropriate scope decision.
- After RFQ:
 - Items are not compliant based on domestic sourcing restrictions (Berry Amendment, Trade Agreements Act [TAA], Buy American Act [BAA]).
 - Waiver can be provided for TAA, at the contracting officer's discretion, when appropriate.
 - Vendors are unable to provide a quote for the items (manufacturer failed to respond, etc.).
 - Prices cannot be determined fair and reasonable.



SOE, FES, ABOBSC Customer Registration Form

Special Operational Equipment (SOE) Tailored Logistical Support Program (TLSP)

Customer Registration/FOPOC Designation Form (Version 1.0)

Customer Registration

DoDAAC (of Ordering Activity)	<input type="text"/>	•
Name of Unit	<input type="text"/>	•
Rank	<input type="text"/>	•
Customer First Name	<input type="text"/>	•
Customer Last Name	<input type="text"/>	•
Customer Phone Number	<input type="text"/>	•
Customer Email Address	<input type="text"/>	•
BIDWISER Cust Acct Number	<input type="text"/>	•

Note: Multiple POC's can be listed
in "Customer Email Address"

** (required for existing registered customers; to be generated by Bidwiser for new registrations)

Finance Office POC (FOPOC) Designation

Name of Unit	<input type="text"/>	•
Rank (Abbrev.)	<input type="text"/>	•
FOPOC First Name	<input type="text"/>	•
FOPOC Last Name	<input type="text"/>	•
FOPOC Email	<input type="text"/>	•
FOPOC Phone	<input type="text"/>	•
BIDWISER FOPOC ID Number	<input type="text"/>	•
Backup FOPOC First Name	<input type="text"/>	•
Backup FOPOC Last Name	<input type="text"/>	•
Backup FOPOC Phone	<input type="text"/>	•
Backup FOPOC Email	<input type="text"/>	•

(to be generated by BidWiser upon Designation)

Requisition Number Generation Behavior (enter 1 or 2)

 *

NOTES: - Default will be option 1 if no selection is made on returned forms



Example of Welcome Packet Email

Send

From

To

Cc

Bcc

Subject Welcome to the Special Operations & Equipment Tailored Logistic Support Program

1D2NXXXX2 Order Request for RUTHERFORD.xlsx 27 KB
 SOE_Customer_Guidelines_(March_2023).pdf 867 KB
 SOE_FESE_MIPR_Instructions.pdf 149 KB

Customized Order Spreadsheet

When naming the Order Spreadsheet file, please utilize the following guidelines to create a unique file name: Customer Account number, followed by an identifier for the order (ex. part number, project name, etc.)

SOE Account Number:
Associated DoDAAC: **Account Number / DoDAAC**

Your assigned Financial Point of Contact (FOPOC)

Name: |
Phone:
Email:
Backup Name:
Backup Phone:

(To avoid future input delays, please annotate above data on all correspondence.)

Enclosed, please find a welcome kit that provides an order template and a Customer Guidance document of the ordering process. Please read the Customer Guidance document before submitting your first order.

If you have any questions regarding your Welcome Package, please contact the following individual:

Your assigned Tailored Vendor Logistics Specialist (TVLS) Lead POC

Name: **Assigned TVLS POC**
Phone:
Email:

Only 'new' FESE Ordering Packages are to be submitted directly to SOEOrders@dla.mil Group Mailbox for input action.



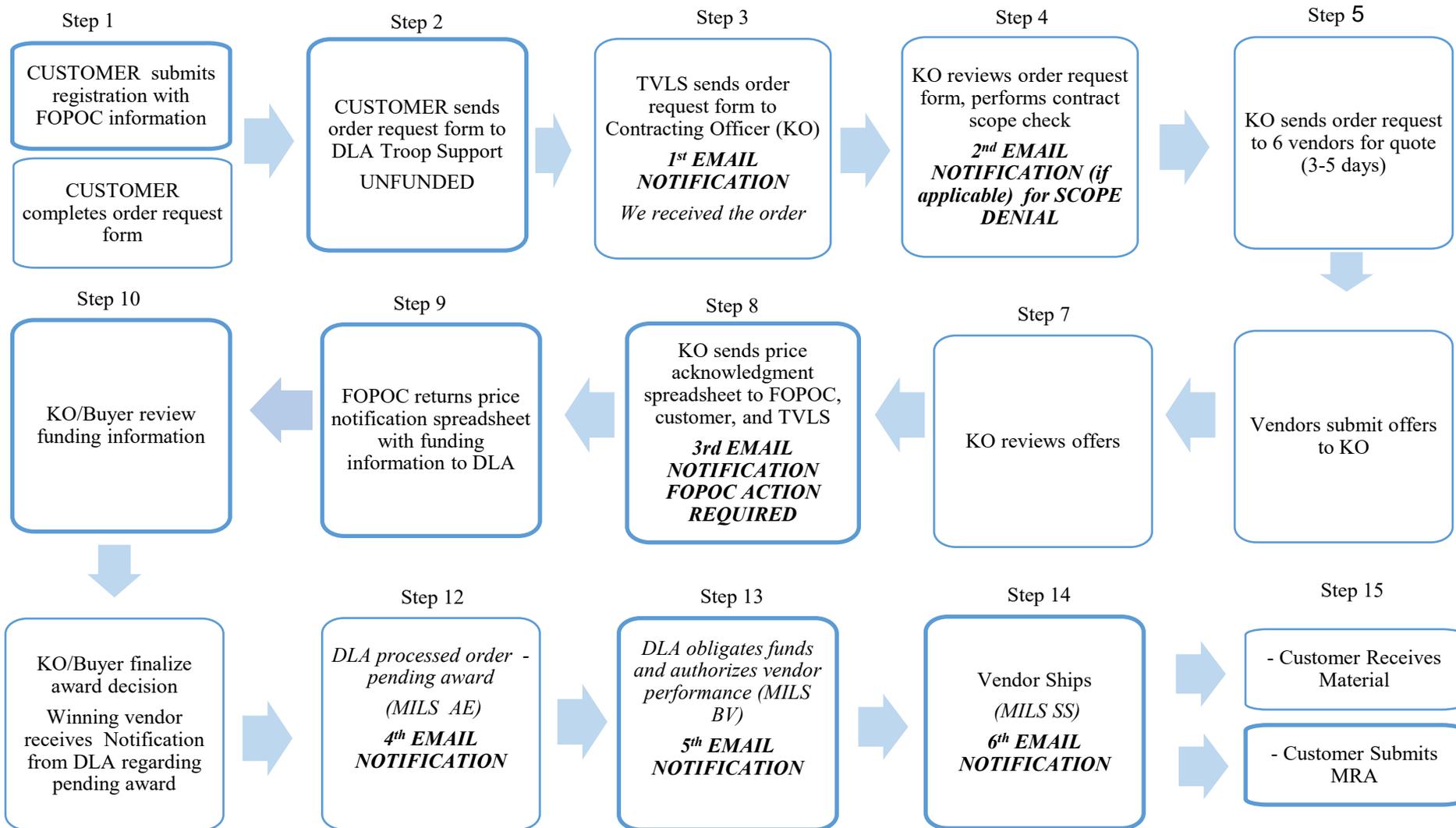
Order Request Form

	A	B	C	D	E			
1	Request Type R/M	POC Name	POC Unit	POC Phone	POC Email			
2								
3								
4								
5								
	F	G	H	I				
1	Manufacturer Name	Manufacturer Part Number	Item Description	Additional Information				
2				* Must Briefly describe what the item is and the intended use. * Include any Kit breakdowns.				
3				* Provide Training Location and # of Participants. List as own line item.				
4								
5								
	J	K	L	M	N	O	P	Q
1	Requested Delivery Date	Quantity	UOI	Ordering DODAAC	ShipTo DODAAC	Supp Add	Delivery Destination	Special Project Code
2								
3								
4								
5								



SOE & F&ESE Order Process Flowchart

(each line item is reviewed independently)





SOE, FESE, ABOBSC Key Information

C&E Website: <http://www.dla.mil/TroopSupport/ConstructionandEquipment>
Access Customer Guidelines and Program Information for SOE/Tents, F&ESE and ABOBSC

Orders and Questions:
SOE/Tents – SOEOrders@dla.mil
F&ESE – FESOrders@dla.mil
ABOBSC - ABOBSCOrders@dla.mil

Pricing Confirmation & Funding submission:
SOE - SOEPriceAcknowledge@dla.mil
Tents – Respond to RFI email & TVLS or provide with order.
F&ESE - FESEPriceAcknowledgements@dla.mil
ABOBSC - ABOBSCPriceAcknowledgements@dla.mil



MRO Customer Operations Points of Contact

Region based on customers Ship To Address

REGION	Prime Vendor	DLA CONTACT
Northeast 1&2 (MD, VA, WV, and DC) & (PA, ME, NH, VT, MA, RI, CT, NY, NJ, and DE)	SAIC / Noble	TrpSpt_NE_MRO@dla.mil
Southeast 1 (GA, NC, SC, TN, and Azores)	SC	TrpSpt_SE_MRO@dla.mil
Southeast 2 (MS, FL, AL, and SOUTHCOM)	Noble	
North Central & Alaska (OH, KY, NE, IL, WI, IA, IN, MO, MN, MI, ND, SD) & (AK)	SC	TrpSpt_NC_MRO@dla.mil TrpSpt_AK_MRO@dla.mil
Northwest (WA, OR, WY, MT, ID and N. CA)	SC	TrpSpt_NW_MRO@dla.mil
South Central 1 (TX and LA)	SC	TrpSpt_SC_MRO@dla.mil
South Central 2 (CO, NM, OK, KS, and AR)	SAIC	
Southwest 1&2 (S. CA and 29 Palms, N. CA and 29 Palms) & (AZ, NV, UT, S. CA)	SC / SAIC	TrpSpt_SW_MRO@dla.mil
CENTCOM	Noble / SC / Vizocom / BMMI	CENTCOM_MRO@dla.mil
Japan & Korea	SC	TrpSpt_JPN_MRO@dla.mil TrpSpt_KOR_MRO@dla.mil
Hawaii	SAIC	TrpSpt_HI_MRO@dla.mil



Heavy Equipment Procurement Program (HEPP)

- 5 Year multi award commercial requirement contracts
- Industry Leaders (OEMs & dealers)
- Full Range of Options Available
- Living Document - Add/Delete
- Low Cost Recovery Factor –2%
- [Heavy Equipment \(dla.mil\)](http://dla.mil) Provides all forms and information required to submit a RFQ
 - [Available Product List](#) - a quick reference of items available under HEPP COMMERCIAL CONTRACTS** For informational purposes only. This list is not all-inclusive - sampling of items. Items subject to change without notice



Heavy Equipment Procurement Program

- **Commercial-type Heavy Equipment For Our Military And Other Government Agencies:**



- Agricultural Equipment
- Cranes
- Sweepers & Scrubbers
- Fire and Emergency Vehicles
- Material Handling Equipment
- Snow Removal Equipment
- Portable Power Equipment
- Trucks and Trailers





REQUEST FOR QUOTE (RFQ) FROM CUSTOMER



HEPP - REQUEST FOR QUOTE (RFQ) FORM

Control/Tracking Number (MAX - 15 alphanumerical characters): _____

CUSTOMER INFO:

Requesting Customer/Activity Name: _____

Ordering DoDAAC: _____

POC Reviewing Quotes: _____

*Please Provide a Signed NDA for **each** POC with your request*

ITEM INFO:

Item Nomenclature:

HEPP Product Group: [Select Product Group]

Explanation of Intended Use:

Quantity: _____ Ea.

DELIVERY INFO:

Location: [Select CONUS/OCONUS]

Complete Delivery Address:

Ship-to DoDAAC
Street Address
City, State ZIP
Point of Contact

For OCONUS Deliveries:

Destination: [Select Port or Door-to-Door] For Port: TAC and TCN Numbers must be provided

"Mark For" Address:

Street Address
City, State ZIP
Point of Contact
TAC/TCN

TYPE OF FUNDING:

MIPR: Milstrip: Direct Cite (Only DLA Distribution):

Special Instructions or Other Considerations:

Certify this request is true and accurate to the best of your knowledge:

✓ The Control number is created by the customer – as an offline “file” for HEPP:
Example: FB34009bucket (this is not the MIPR number)

Control/Tracking Number (MAX - 15 alphanumerical characters):



SAMPLE Customer Specification Request

HEPP - Lift Truck Application Survey Specification Sheet		Date	November 4, 2020	
Activity/Customer:		RFQ#		
1. Advise the actual weight of your heaviest loads				
2. Largest loads Length x followed by width x followed by Height				
CLICK CELL AND ARROW BELOW FOR DROP-DOWN LIST SCROLL THRU LIST				COMPLY
				Yes No
Forklift Type				
Fuel/Battery Type- Engine Power Source				
Basic Capacity and Load Handling (Rated at standard 24" LC) <i>(Note: please account for the max load weight. Load center is 1/2 the length of the load. Typical pallets are 40" wide x 48" long)</i>				
What is the maximum fork height needed to lift loads?				
Capacity required at maximum fork height <i>(Note: base forklift capacity is not necessarily capacity of lift. Attachments, lift heights, etc. can reduce capacity)</i>				
Overhead Clearances				
What is the maximum lowered height allowed for the mast?				
Will the forklift be used to unload enclosed trailers?				
Gradeability required when loaded? (Ramp requirements)				
Right angle stacking aisle, clear load to load				
Length of Forks desired				
Type of Tires Required				
Seat style				
Enclosed Cab				
UL Safety Ratings ("DS", "LPS", "EE", "EX" required for munitions)				
Safety Items	Strobe Light			
	Back Up Alarm			
	Rear Work Light			
	Combination Lights			
	Front Head Lights			
	Forward Facing Work Lights			
	Rearview Mirrors			
Attachments Desired (fill-in if not listed below -->...)				
Is a side shift required? (moves forks right or left)				
Is a fork positioner required?				
<i>*Please note that these may reduce base capacity.*</i>				
Parts, Operator's and Service Manuals?				
Is Operator Training Required?				
Is Battery and Charger required?				
What is your building's power source for an industrial charger?				
General Application				
Will Equipment be used indoors only, indoors/outdoors, outdoors only?				
Comment Section for any special requirements or options				
Are there any obstructions or door openings lower than 10 feet?				
If so, please specify the lowest overhead clearance				

Capacity	Lift Height	Fork Lgth	Attachments	Tire Type	Fuel Type			
3000 lbs	10'	40"	None	Pneumatic - Air	Propane			
4000 lbs	12'	42"	Side Shift	Pneumatic - Soft Solids	Diesel			
5000 lbs	15'	48"	Side Shifting Fork Po	Rough Terrain	Gas			
8000 lbs	20'	72"		Cushion Smooth (Indoor)	Electric - maintenance free battery			
10000 lbs	Other	84"		Non Marking Cushion (Indoor)	Electric - wet battery			
11000 lbs		96"						
12000 lbs		Other						
13000 lbs								
15000 lbs				UL Safety Ratings	Gradeability	Seat		
17500 lbs				Standard	5%	standard		
20000 lbs				"DS"	10%	suspension		
25000 lbs				"LPS"	15%			
30000 lbs				"EE"	No Ramp			
36000 lbs				"EX"				
Other				Yes				
				No				
				Cab				
				Yes Cab (Yes AC & Yes Heat)				
				Yes Cab (No AC & No Heat)				
				Yes Cab (Yes AC & No Heat)				
				Yes Cab (No AC & Yes Heat)				
				No Cab				
Forklift Types	Applications							
Electric Order Picker	Outdoors							
Electric Pallet Jack	Outdoors/Indoors/Smooth Terrain							
Electric Pneumatic	Indoors/Outdoors							
Front/Side Loader Very Narrow Aisle	Indoors Only							
Rough Terrain Straight Mast								
Rough Terrain Telehandler Shooting Boom								
Stand Up Electric Reach								
Stand Up Rider Electric								
Stand Up Counterbalanced Electric forklift	Manuals	Charger			Battery & Charger			
Sit Down Rider Electric	None	208V single phase			Battery			
Sit Down Rider Pneumatic Internal Combustion	Parts	240V single phase			Charger			
Sit Down Rider Cushion Internal Combustion	Operator	480V single phase			Both			
Tugger	Service	208V three phase			None			
Walkie / Rider Pallet Truck	All 3	240V three phase						
Walkie Stackler		480V three phase						
Other		120V Plug In Charger						
Right angle stacking aisle, clear load to load	Capacity at max fork height	Max lowered height						
60"	Manufacturer's standard derated capacity	Manufacturer's standard for applicable lift height						
66"	1,000 lbs.	83"						
72"	2,000 lbs.	88"						
78"	3,000 lbs.	95"						
84"	4,000 lbs.	98"						
96"	5,000 lbs.	107"						
108"	6,000 lbs.	115"						
120"	7,000 lbs.	121"						
132"	8,000 lbs.	Greater than 121"						
144"	9,000 lbs.							
Greater than 144"	10,000 lbs.							
	12,000 lbs.							
	Greater than 12,000 lbs.							



Word Document Sample of Generic Specification with out a spreadsheet

Control Number:

- Machine shall have a net horsepower rating no lower than 104 hp.
2. Machine shall be equipped with hydrostatic transmission.
3. Machine shall be equipped with low ground pressure (LGP) track frame.
4. Rated engine speed shall be a minimum of 2200 rpm.
5. Machine speed shall have a maximum speed of 6 mph.
6. Overall machine length with blade shall be no more than 165 inches.
7. Machine height shall be no greater than 109 inches.
8. Blade width shall be 115 inches.
9. Machine shall have a minimum ground clearance of 15 inches.
10. Track length on ground shall be a minimum of 92 inches.
11. Fuel capacity of machine shall be no less than 61 gallons.
12. Machine shall be equipped with open cab.
13. Machine shall be equipped with rear-mounted power in/out winch.
14. Machine shall be equipped with tie-down rings, rear and side screens, limb risers, cylinder and blade guards.
15. Machine shall be equipped with additional lighting on cab exterior and limb risers.
16. Machine shall be equipped with back-up alarm.
17. Maximum width at tracks will be no greater than 98 inches.
18. Machine shall come with a 5 year 4000 hour warranty and spare parts



Spreadsheet Sample of Generic Spec Request

Control Number

CRANE TRK MTD 28 TON (TRUCK MOUNTED

CRANE)

SPECIFICATIONS:	COMPLY	NON-COMPLY
DRIVER'S STATION		
• Standard operator's compartment with ergonomically accessible operator controls, digital display panel(s)		
• Adjustable deluxe seats incorporates armrest-mounted (bench seat acceptable), with seatbelts		
• Tilt/telescoping steering wheel with various controls incorporated into the steering column		
• Digital display panel(s)		
• Automatic transmission, climate controls, power (adjustable) steering, dual rear view work mirrors, tachometer/hour meter display panel		
• 12V and USB power points		
• AM/FM radio with dual speakers		
• Radio ready connection (easy access clearly, labeled)		
• Work lights (front and rear)		
• Windshield wipers with washer system (front/rear)		
• Interior cab lights		
PRIME MOVER		
• Class 8 truck chassis (33,001 lbs GVW and over)		
• Cummins X15 450 horsepower diesel engine		
• 52,000 LB. Gross Vehicle Weight Rating <ul style="list-style-type: none"> o 18,000 LB. Front Axle Weight Rating o 34,000 LB. Rear Axles Weight Rating 		
• Navigation (Smart Nav)		
• 3 Camera System; Driver's Side, Passenger Side and Back-Up		
• Allison 4500 RDS Automatic Transmission		
• Differential locks on both axles		
• Diesel fueled engine <ul style="list-style-type: none"> o Export diesel engine required. No Diesel Exhaust Fluid (DEF) or REGEN systems acceptable, must be capable of operating world-wide. No Ultra-low sulfur diesel (ULSD) <ul style="list-style-type: none"> ▪ ONLY APPLIES TO MACHINES BEING STAGED OVERSEAS, RED HORSE, and MOBILITY LOCATIONS ▪ DOES NOT APPLY TO MACHINES STAGED AT STATESIDE LOCATIONS 		

NOTE: PREFER EXPORT ENGINE REGARDLESS OF LOCATION IF LESS EXPENSIVE TO THE GOVERNMENT		
• Maximum capacity fuel tank – clearly labeled "Diesel Fuel Only"		
• Capable of operating minimum 72 hours continuous without servicing, other than refueling		
• Cold start assist system <ul style="list-style-type: none"> o Capable to withstand and operate in temperatures to -50 degrees Fahrenheit o Includes engine block heater, heavy duty hydraulic hoses/lines 		
• NOTE: Required if being shipped to cold weather location		
o Maximum amperage capacity alternator (extreme warm/cold weather environment)		
• Maximum Cold Cranking Amp (CCA) capacity battery - high output, maintenance free		
• Master electrical battery disconnect switch		
o Remote battery jumper lugs mounted on exterior location of vehicle (clearly labeled)		
• Lube Data Plate and Government Data Labels <ul style="list-style-type: none"> o All service locations shall be labeled, easily accessible from both sides of the machine, and protected from damage during operation. o Engine cover shall be constructed of light weight material and operated by means of manual or mechanically assisted mechanism. Safety bars/latches shall be installed to prevent covers from closing once opened. 		
• All electrical/hydraulic lines and connection points covered and protected from possible damage during machine operation		
CRANE SPECIFICATIONS Shall be equipped with all necessary components to lift 28TON (US) upon delivery to the Air Force. No additional items required after delivery. NOTE: Complete unit installed in accordance with factory requirements and tests performed to determine actual stability and counterweight requirements dependent on truck chassis. Maximum counterweight as determined by factory engineers.		
• Sterling Crane Model 1195 or equal		
• 28 foot to 95 foot Four-Section Telescoping Main Boom		
• 25 foot to 44 foot Telescoping Boom Extension		
• 390 foot (118.8 m) 9/16 inch (14 mm) Rotation Resistant Wire Rope		
• 7 Ton Round Downhaul Weight w/ Top Swivel		
• 2 & 3 Part 12.5 Ton Single Sheave Hookblock		
• 410 Degree Non-Continuous Rotation		
• Rated Capacity Limiter (RCL) w/ Anti-Two-Block System		



HEPP TIMELINE

- HEPP Process Timeline

- Customer submits the RFQ it takes one week to be assigned to the buyer.
- Quotes solicited for two weeks
- One week to rank offers (determine best value)
- Quote sent to customer for tech review and to provide a funded MIPR or MILSTRIP
- Funded MIPR sent to finance for acceptance (1 week)
- Request internal sales order and generate/award a delivery order (3 weeks)

This process typically take up to 60-days



HEPP POINT OF CONTACTS

[Heavy Equipment \(dla.mil\)](https://dla.mil)

Primary HEPP Customer General Inquiry Mailbox

HEPPCUST@DLA.MIL

Supervisory Customer Relationship Specialist

Eve Harmon

Eve.harmon@dla.mil

HEPP Team Leaders

Amy Diliberto and Ann Friend

amy.diliberto@dla.mil ann.friend@dla.mil



Construction & Equipment (C&E) Product Line Points of Contact

<u>PRODUCT LINE</u>	<u>POC</u>	<u>TELEPHONE</u>	<u>E-MAIL</u>
• Lighting	Ryan McLeod	215-737-4849 DSN-444-4849	Ryan.McLeod@dla.mil
• HVAC			
• Commercial Hardware			
• Miscellaneous Construction			
• Technical & Information Equipment			
• Maintenance, Repair & Operation (MRO)	Adam Tutolo	215-737-2470 DSN-444-2470	Adam.Tutolo@dla.mil
• Metals			
• Related BOM (Bill Of Materials)			
• Fire & Emergency Services (FES) Equipment	Shervon James	215-737-5547 DSN-444-5547	Shervon.James@dla.mil
• Special Operational Equipment (SOE)			
• Tents, Shelters & Accessories			
• Ability One Base Supply Center (ABOBSC)			
• Heavy Equipment Procurement Program (HEPP)	Eve Harmon	215-737-5812 DSN-444-5812	Eve.Harmon@dla.mil
• Containers / Pallets / Fuel Drums			
• Ground Support			
• CLASS IV	Angel Rodriguez	215-737-7606 DSN-444-7606	Angel.Rodriguez2@dla.mil
• Lumber			
• Barriers			
• Related BOM (Bill Of Materials)			

C&E Website <http://www.dla.mil/TroopSupport/ConstructionandEquipment/>

C&E Email: CEWeb@dla.mil

